

QUALITY AND ENVIRONMENTAL QUALITY, SAFETY, ENVIRONMENT AND CORPORATE SOCIAL RESPONSIBILITY POLICY

Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. Group

Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. Group considers product quality, customer satisfaction, quality of service, employee empowerment and environmental protection as essential to sustaining the organization over many years and as a way of life.



Quality: Providing superior-quality products at the highest standards. Maintaining quality assurance at all echelons to improve our service and increase our efficiency. Complying with laws and regulations, which strengthens our organization's standing in the industry, protects public health and ensures a safe work environment. Constantly improving our quality and environmental quality system. Protecting the environment and minimizing harm to nature and our environs.



Service: Customer service, which includes the provision of swift, comprehensive and detailed responses and solutions, is a supreme value. Improving the quality of supply, using environmentally friendly packaging that is reusable, suitable for recycling and accompanied by suitable documentation. Our commitment to sell in compliance with the rules, orders and laws in effect. Our commitment to respond to every request professionally and comprehensively.



Employees: Our organization promises to do everything in its power to constantly improve the work environment and conditions, which includes customizing equipment for the activities being performed, enforcing safety measures and ensuring that our work environment is accessible. Our organization is constantly taking action to empower our employees by paying fair wages, by providing social benefits and by enabling rest breaks during the workday, by ensuring a safe, secure, clean, healthy and pleasant work environment and free time after the workday is over. Our organization encourages our employees to study and expand their horizons both personally and in keeping with the organization's needs.



Professionalism: Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. and its employees are committed to professionalism and to constant improvement in all of our spheres of business. Our employees are provided with international continuing education courses and studies at suppliers around the world. Excelling at work, self-evaluation and quality inspections by parties external to the organization, constant improvement and striving to achieve targets, are some of the most important objectives in our organization. Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. conducts management reviews encompassing all activities being carried out in the organization in order to constantly improve the parameters under review.



Society and social benefits: Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. considers helping others a supreme value. Progressive thinking and seeing the different, the other, and his/her needs. Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. supports academic projects ranging from preschool children to graduates of higher education. As a group, Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. volunteers in the community to aid weak and special-needs populations. Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. makes financial donations to various organizations that help and support the needy.



Environmental quality: Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. considers maintaining environmental quality a key objective during its activities. The group initiates energy savings as a way of life, is reducing its use of disposable cups, plates and utensils, and regularly recycles paper and paper products, batteries, glass, tin and plastic. Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. Choose, as its strategic direction to maintain a world free of toxic chemicals to the extent possible, by means of producing environment friendly cleaning materials, and by using environmentally friendly packaging that is reusable and recycled. Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. strictly safeguards the health and safety of its employees by complying with the safety and hygiene regulations. The group contributes to and cares for animals as part of our environment, constantly reduces its energy consumption, its use of fossil fuels and its use of energy-guzzling lighting. Rotal Adhesives and Chemicals Ltd./GreenLine Global GLG Ltd. considers environmental quality a target and is taking constant action to improve its environmental protection efforts.



Environmental policy: Our organization's Management will revise its environmental policy if necessary, according to the following topics:

- a. customization of the policy to the organization's purpose, activities, products and services.
- b. its commitment to protect the environment, to prevent environmental contamination and to constantly improve its environmental management system.
- c. the effectiveness of its risk mitigation efforts.
 - The Management will provide training to all employees in the contents of the organization's SOPs.









